



POLICY STATEMENT

SCOPE

The manufacture, procurement and supply of electrical and electronic material to major power utility organisations and industries in South Africa and Africa.

VISION

Cullin Africa aims to become a major Previously Disadvantaged manufacturer and supplier to provide electrical and electronic equipment or goods to major power utility organizations and industries in South Africa and Africa.

Our Vision will be achieved by:

- *Continually delivering a service without compromise in the field of Quality, Value and Reliability.*
- *Maintaining mutual beneficial relationships with our Customers, Suppliers and Staff.*
- *Rewarding our employees with Empowering Opportunities, Challenges and Due Reward.*
- *We will endeavour to attain Market Growth and widen our customer base by becoming a leading competitor.*

MISSION

Cullin Africa will accomplish this vision through the effective maintenance of all systems, including continual improvement, which enhances the company's commitment towards customer service.

STRATEGIC OBJECTIVES

Maintaining and expanding, as a supplier to major South African Companies namely Eskom, Telkom, Transnet and Municipalities.

Expanding the company's operation and supply of products to the neighbouring Sub Saharan Africa and other parts of Africa.

Keeping the company's alliances and partnerships with its major suppliers in providing quality products and service.

QUALITY OBJECTIVES

Maintain the quality management system within the company which comply with the International ISO 9001:2015 standard and is committed to satisfy all applicable requirements.

Continual improvement of processes through monitoring and analysing the system to obtain results.

Ongoing staff training on all aspects of the business, including product training etc., to maintain the QMS.

Management will review the company policies, quality objectives and quality management system once a year to ensure that the company quality objectives have been met.

To define and communicate the responsibilities and authorities for the personnel within the quality management system to enable them to contribute to the achievement of the objectives and for personnel to establish their involvement, motivation and commitment.



To review and measure product and service realization process performance and business improvements against customer satisfaction.

AFFIRMATIVE ACTION POLICY

Cullin Africa will at all times seek to promote equal opportunity and fair treatment where appropriate and applicable to employment, through the elimination of unfair discrimination; and the implementation of affirmative action measures to redress the disadvantages in employment experienced by designated groups.

Cullin Africa will work in synergy with all Government and Parastatal entities to achieve the common objective of National Development Program (NDP).

INNOVATION AND LEARNING

Employees will be granted opportunities, challenges and due rewards.

CUSTOMERS

Maintaining a mutually beneficial relationship with our customers.

INNOVATION AND GROWTH

Striving to achieve constant growth.

Continuously delivering service without compromise in the field of Quality, Value and Reliability.

Member

General Manager